



FINANCIAL ASSISTANCE POLICY – PLAIN LANGUAGE SUMMARY

York General Health Care Services is committed to providing free or discounted care to patients who have health care needs and may be unable to pay for all or part of their care. Patients seeking financial assistance must apply for the program, which is summarized below.

Patients that Qualify for Financial Assistance:

To receive financial assistance under the Financial Assistance Policy, you must be financially and/or medically indigent and have received medically necessary or emergency care at the Hospital.

Financially Indigent:

To qualify as financially indigent, the patient must be uninsured or underinsured and have a household income of equal to or less than 200% of Federal Poverty Level; provided, however, that patients who satisfy the minimum Household Income criteria but have a Net Worth in excess of 20% percent of total outstanding medical bills do not qualify as financially indigent.

Medically Indigent:

To qualify as medically indigent, the patient must have medical bills from York General Health Care Services in excess of 30% of the greater of the patient's Household Income or Net Worth. Under the medically indigent category, an eligible patient's responsibility will never exceed 30% of their annual income.

Patients who are eligible for financial assistance will not be charged for care more than Amounts Generally Billed (AGB) by York General Health Care Services to individuals who have health insurance. Discounts granted to eligible patients under this policy will be taken from gross charges.

How to Apply:

Patients who believe they may qualify for financial assistance under this policy are required to submit an application on York General Health Care Services' financial assistance application form. Completed applications must be returned to YGHCS Patient Accounts 2222 North Lincoln Avenue, York, Nebraska 68467.

Patients may obtain a copy of the policy and financial assistance application, free of charge (i) by mail by calling (402) 362-0429, (ii) by download from www.yorkgeneral.org, or (iii) in person at (a) the emergency room, (b) any admission area, or (c) YGHCS Patient Accounts.

Further Information & Assistance with Applying:

If you have further questions about financial assistance or need assistance applying for financial assistance, you may contact the Hospital Patient Accounts department at York General Hospital, 2222 North Lincoln Avenue, York, Nebraska 68467 or call (402) 362-0429.